

Web Store User Guide

Erickson's Flooring & Supply, Co.

shop.ericksonsfloors.com

Efswebstore@efs.bz

248.543.9663

1.7.2022

Why Erickson's Web Store?

- Real time inventory availability 24/7
- Pricing available 24/7
- Place orders 24/7
- See purchase history, invoices, returns and quotes
- Submit custom quote requests
- Product information, installation instructions, warranty, and product images

Submit Authorized User Form

- Email fillable PDF or picture of form to efswebstore@efs.bz
- All users will have access to order history, credit balances, etc.

11/15/21

Erickson's Flooring Web Store Authorized User Form
Shop.ericksonsfloors.com * 248.543.9663
Return this form to: Efswebstore@efs.bz

Company: Account code:

Authorized User Name: Email:

Authorized User Name: Email:

Authorized User Name: Email:

Follow email instructions to setup access



Password Set-up

Welcome! You have been given access to Shop.EricksonsFloors.com. To complete your registration, click on the link below and enter your email address.

[Password Set-up](#)

Make sure to bookmark Shop.EricksonsFloors.com on your web browser for easy access. You can view pricing, inventory availability, order status, and more.

Please note that all information on the site is confidential and for the exclusive use of authorized users only. No information, including user login user names or passwords, should be shared with anyone outside of Erickson's Flooring to access the site.

Enter your email

LOG IN

RESET PASSWORD

Enter your email below and we'll send you a link to reset your password.

Email Address *

SEND EMAIL

[Log in now](#)

Click to set password



Password Recovery

Click on the following link to reset your password for Shop.EricksonsFloors.com.

[Change Password](#)

Please note that that all information on the site is confidential and for the exclusive use of authorized Erickson's Flooring to access the site.

Create new password and login

RESET PASSWORD

Enter a new password below

Password *


Confirm Password *

CHANGE PASSWORD

[Cancel & Return To Log in](#)

Logon to the site:





LOG IN

RETURNING CUSTOMER

Login below to checkout with an existing account

Required *

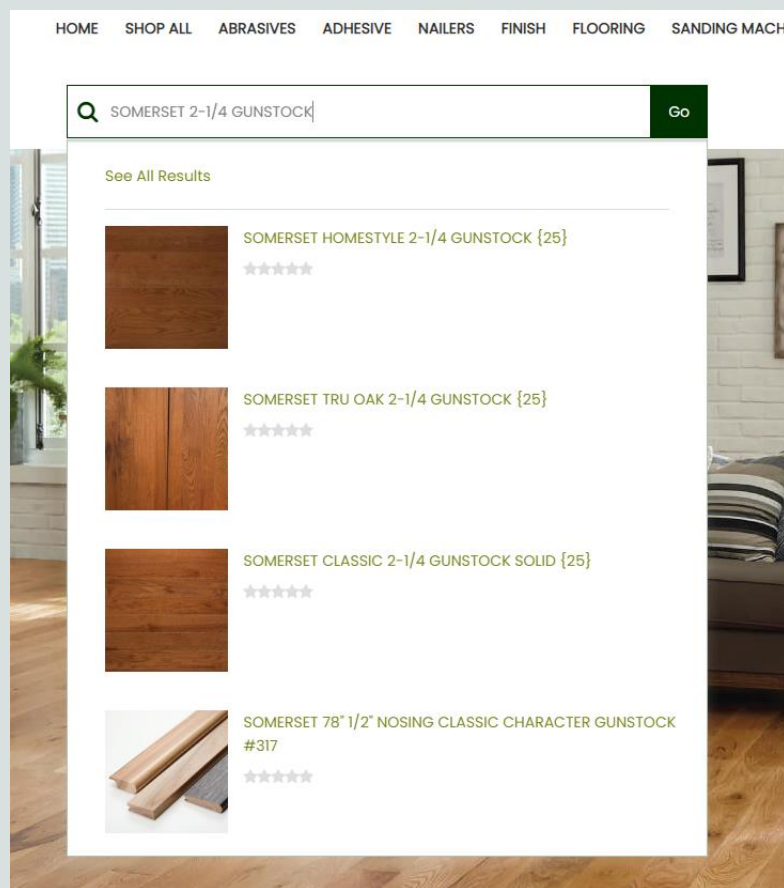
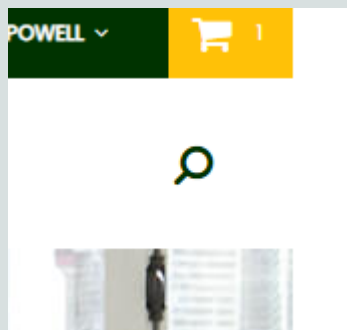
Email Address *

Valid Email is required

Password *

[LOG IN](#) [Forgot password?](#)

Search for a product by item # or description



Browse products using top menu



[HOME](#)

[SHOP ALL](#)

[ABRASIVES](#)

[ADHESIVE](#)

[NAILERS](#)

[FINISH](#)

[FLOORING](#)

[SANDING MACHINES](#)

[SUPPLIES](#)

[PREFINISHED WOOD FLOORING](#)

[UNFINISHED WOOD FLOORING](#)

[VINYL FLOORING](#)

[TOUCH-UP KITS](#)

Filter by Brand, Collection, Color or Construction

HOME > FLOORING > PREFINISHED WOOD FLOORING

NARROW BY

BRAND ^


- Somerset
- Viking

COLLECTION v

COLOR FAMILY v

CONSTRUCTION v

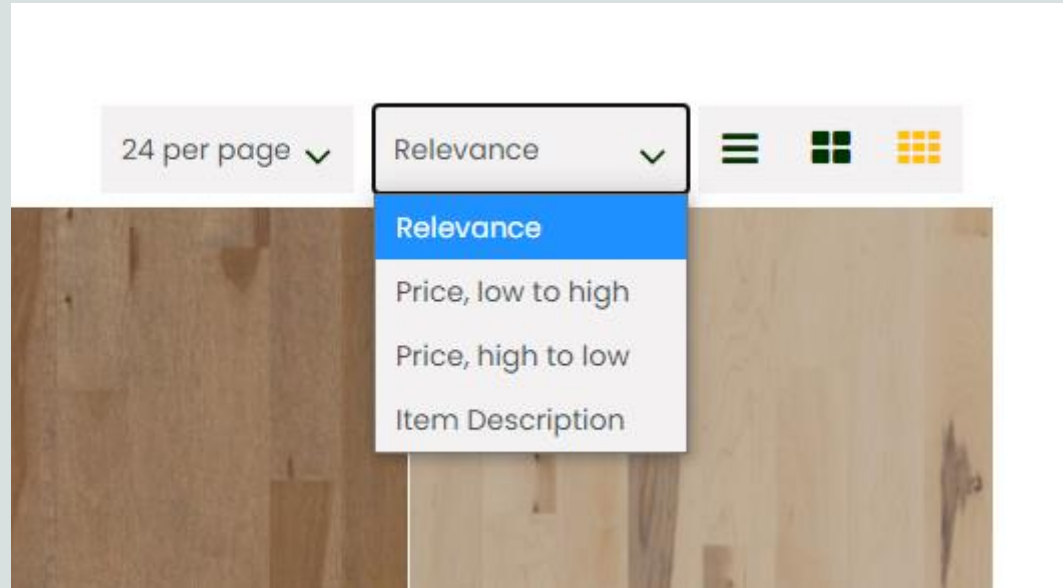
309 PRODUCTS



Add to compare

VIKING CONTEMPORARY 4-1/8 COASTAL FOG {17.3}

Change sort options and results per page



Click on an item to view item details

309 PRODUCTS

24 per page ▾ Relevance ▾

☐ Add to compare

☐ Add to compare

☐ Add to compare

☐ Add to compare


VIKING CONTEMPORARY 4-1/8 COASTAL FOG {17.3}

VIKING CONTEMPORARY 4-1/8 STONE {17.3}

VIKING CONTEMPORARY 4-1/8 BRONZE {17.3}

VIKING CONTEMPORARY 4-1/8 PEARL RIVER {17.3}

Item detail shows price, inventory available, quantity calculator, and product images



SOMERSET 2-1/4 SELECT & BETTER RED OAK UNFINISHED SOLID {20}

\$111.14 per Carton
\$5.56 per Square Foot

Quantity discounts available ▾

SKU: 2RSDN20

✓ This item is IN STOCK

Current Stock: 11640 Square Feet

CALCULATE QUANTITY

Square Feet Per Carton: 20

Square footage:

Include 5% extra for waste?

QUANTITY SOLD BY: Cartons

1

ADD TO CART

DISCLAIMER:
All images are for product display purposes only and may not be an exact representation.

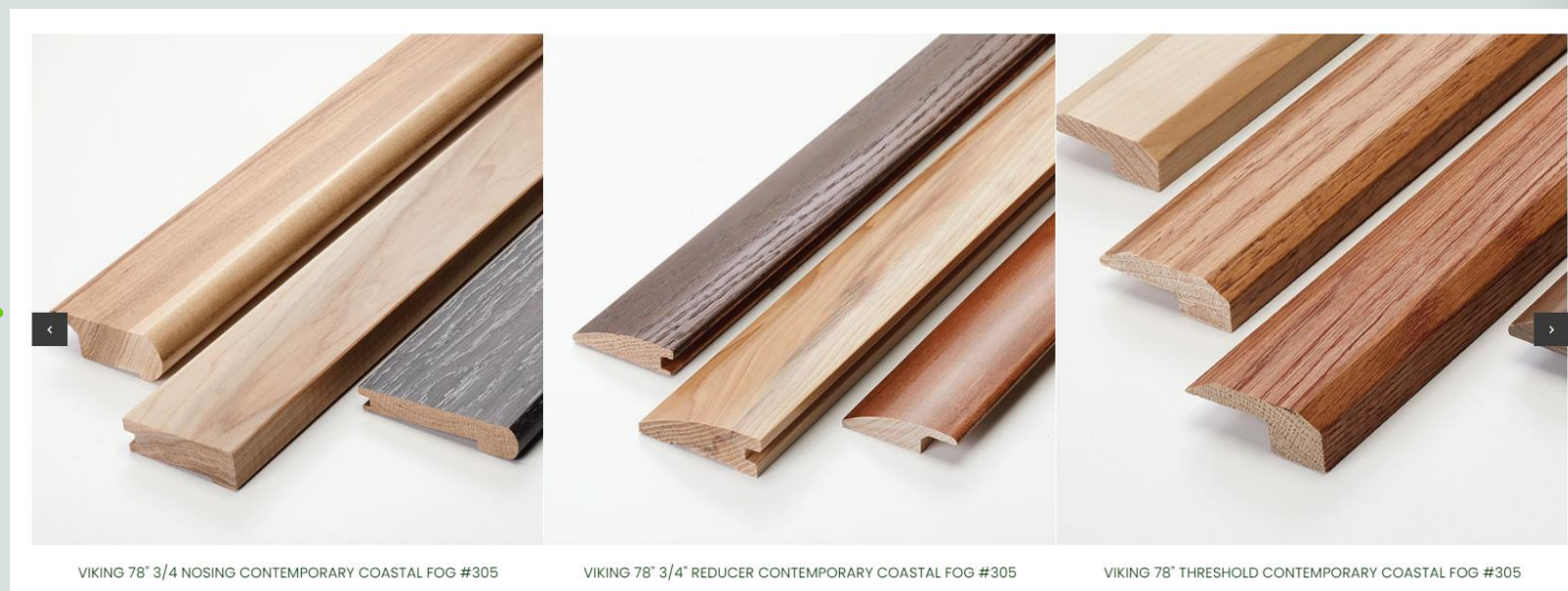
Scroll down to see clickable links to product information

DETAILS

- [Product Information](#)
- [Warranty and Installation Instructions](#)

Scroll further down to see related items


- All prefinished items have their associated moldings listed at the bottom of the page
- Note the right and left scroll arrows to see other items



Enter quantity and click add to cart to checkout

REQUEST CUSTOM QUOTE

ADDED TO CART ×



Somerset 2-1/4 Select & Better Red Oak Unfinished Solid {20}

\$111.14

SKU: 2RSDN20

Quantity: 1

[VIEW CART & CHECKOUT](#) [CONTINUE SHOPPING](#)


waste? ⓘ

Click proceed to checkout to place order

SHOPPING CART

1 Product, 1 Item

Quick Add



Somerset 2-1/4 Select & Better Red Oak Unfinished Solid {20}

\$111.14

SKU: 2RSDN20

Quantity:

Quantity discounts available ∨

Amount: \$111.14

[Edit](#) [Remove](#)

ORDER SUMMARY

SUBTOTAL 1 ITEM	\$111.14
Ship to: ✕ 48324	
Shipping	\$0.00
Tax	\$6.67
ESTIMATED TOTAL	\$117.81

Have a Promo Code? ? ∨

PROCEED TO CHECKOUT

Choose shipping address

CHOOSE SHIPPING ADDRESS

Selected

Dave Inc
DAVID POWELL
1111 Anystreet
Awesome Michigan 48324
United States
(248) 111-1212

Edit Remove

+
Add Address

Select delivery method or pick up (note that delivery method and cost subject to confirmation)

SELECT A DELIVERY METHOD AND PREFERRED SHIPPING DATE BELOW. PLEASE NOTE THAT RATES AND DATES ARE SUBJECT TO CHANGE BASED ON YOUR DELIVERY AREA AND WILL BE VERIFIED UPON ORDER CONFIRMATION. PICK-UP AT EFS BRANCH ORDERS WILL BE READY WITHIN 1 - 3 BUSINESS DAYS FOR IN STOCK MATERIAL.

DELIVERY METHOD

- | | |
|--|----------|
| <input type="radio"/> Erickson's Truck | \$79.00 |
| <input type="radio"/> FedEx Ground | \$84.00 |
| <input type="radio"/> Job Site Delivery | \$89.00 |
| <input type="radio"/> Motor Freight Delivery | \$129.00 |
| <input checked="" type="radio"/> Pick Up at EFS Branch | Free! |

Set preferred delivery date, your name, and any special instructions (job site instructions, delivery date/time, branch pick up location, etc.)

PREFERRED DELIVERY DATE

ORDERED BY *

ENTER ANY SPECIAL INSTRUCTIONS

CONTINUE

Enter purchase order number or job name

PAYMENT METHOD

Terms

Due on receipt

Available Balance

\$0.00

I agree to pay with my current Invoice Terms & Conditions

PURCHASE ORDER NUMBER

Enter Purchase Order Number (Optional)

ENTER BILLING ADDRESS

Same as shipping address

Review your order for accuracy, check box to agree to terms and conditions, click place order

REVIEW YOUR ORDER

SHIP TO DAVID POWELL


Dave Inc
DAVID POWELL
1111 Anystreet
Awesome Michigan
48324
United States
(248) 111-1212

Edit

DELIVERY METHOD

Free! - Pick Up at EFS Branc ▾

Items to Ship (1) ^



SOMERSET 2-1/4 SELECT & BETTER RED OAK UNFINISHED SOLID {20}
\$111.14

SKU: 2RSDN20
Quantity: 1
Amount: \$111.14


EDIT CART

SUMMARY

SUBTOTAL 1 ITEM	\$111.14
Subtotal Does Not Include Shipping Or Tax	
Shipping	\$0.00
Tax	\$6.67
TOTAL	\$117.81

I agree to the Terms & Conditions

PLACE ORDER

Have a Promo Code?  ▾

You will receive an email order confirmation once order is placed, after order is approved, and after shipped or picked up

Order Received

Order number 597-SO1055556

Dear DAVID POWELL,

Thank you for shopping at Erickson's Flooring & Supply. Please find your order details below. If your order contains back-ordered items, Inventory availability is not guaranteed and is subject to confirmation until your order is approved. If after hours or weekends, you has been approved.

If you are a COD customer, you will be contacted for payment once your order has been approved.

You can check the status of your order at anytime by selecting 'Purchase History' in the my account section of the website.

Please contact us with any questions.

Sincerely,
The Team at Erickson's
(248) 543-9663

Order Summary



2RSDN20 Somerset 2-1/4 Select & Better Red Oak Unfinished Solid {20}
Quantity: 1

Key Points for Placing Orders

- Email confirmations will notify you of any backordered items
- Orders placed after business hours or on weekends will be processed in the order they are received the next business day
- Customer service will contact you if you are COD for payment
- Important to fill out all fields (preferred delivery date, name ordering, PO or job name, and any special instructions or information customer service may need to process your order)

Customer Portal – select drop down arrow next to your name at upper right corner

The screenshot shows a customer portal interface. At the top, a dark green header bar contains the text 'CE 1943' on the left, and 'REQUEST CUSTOM QUOTE', 'QUICK ORDER', and 'WELCOME DAVID POWELL' with a dropdown arrow on the right. Below the header, the main content area is white. On the left, 'Account Overview' is written in orange. On the right, 'Sign Out' is written in orange with a right-pointing arrow. A horizontal line separates the header from the main content. Below the line, there are four columns of menu items: PURCHASES, BILLING, SETTINGS, and CASES. Each column lists several options. At the bottom, a progress bar is visible, with a yellow segment on the left and a grey segment on the right. The text '100%' is visible on the right side of the progress bar.

CE 1943 REQUEST CUSTOM QUOTE QUICK ORDER WELCOME DAVID POWELL ▾

Account Overview [Sign Out](#)





PURCHASES	BILLING	SETTINGS	CASES
Purchase History	Account Balance	Profile Information	Support Cases
Returns	Invoices	Email Preferences	Submit New Case
Reorder Items	Transaction History	Address Book	
Quotes	Print a Statement	Update Your Password	
	Payment Options		

100%

Purchase History – click order # for detail

PURCHASE HISTORY

Open All

From  to   Sort By Date 

Purchase No.	Date	Amount	Status	Ship Date	Track Items
SO1053006	11/22/2021	\$248.29	Billed	11/23/2021	N/A
SO1052845	11/18/2021	\$106.14	Closed	11/19/2021	N/A
SO1050205	10/18/2021	\$172.74	Billed	10/19/2021	N/A
SO1049544	10/8/2021	\$129.27	Cancelled	10/11/2021	N/A

Can also see returns and quote history for your account

Purchases ^	Show all statuses v					↑↓ by Number v
Purchase History						
Returns	Quote No.	Request date	Amount	Expiration date	Status	
Reorder Items						
Quotes	Quote #EST530050	10/15/2021	\$127.97	10/18/2021	Expired	

See invoice history, payment history, and print statements

Overview

Purchases ▼

Billing ▲

Account Balance

Invoices



Transaction History

Print a Statement

Payment Options

INVOICES

Open **Paid in Full**

From  to  ↑↓ **By Close Date** ▼

Invoice No.	Date	Close Date	Amount
Invoice #INV2001913	2/26/2020	2/27/2020	\$53.88
Invoice #INV2028794	2/24/2021	2/25/2021	\$15.45
Invoice #INV2047098	9/30/2021	9/30/2021	\$190.72

Manage profile, password, newsletter subscription

MY ACCOUNT

- Overview
- Purchases ∨
- Billing ∨
- Settings ∧

Profile Information

Email Preferences

Address Book

Update Your Password

EMAIL PREFERENCES

Newsletter

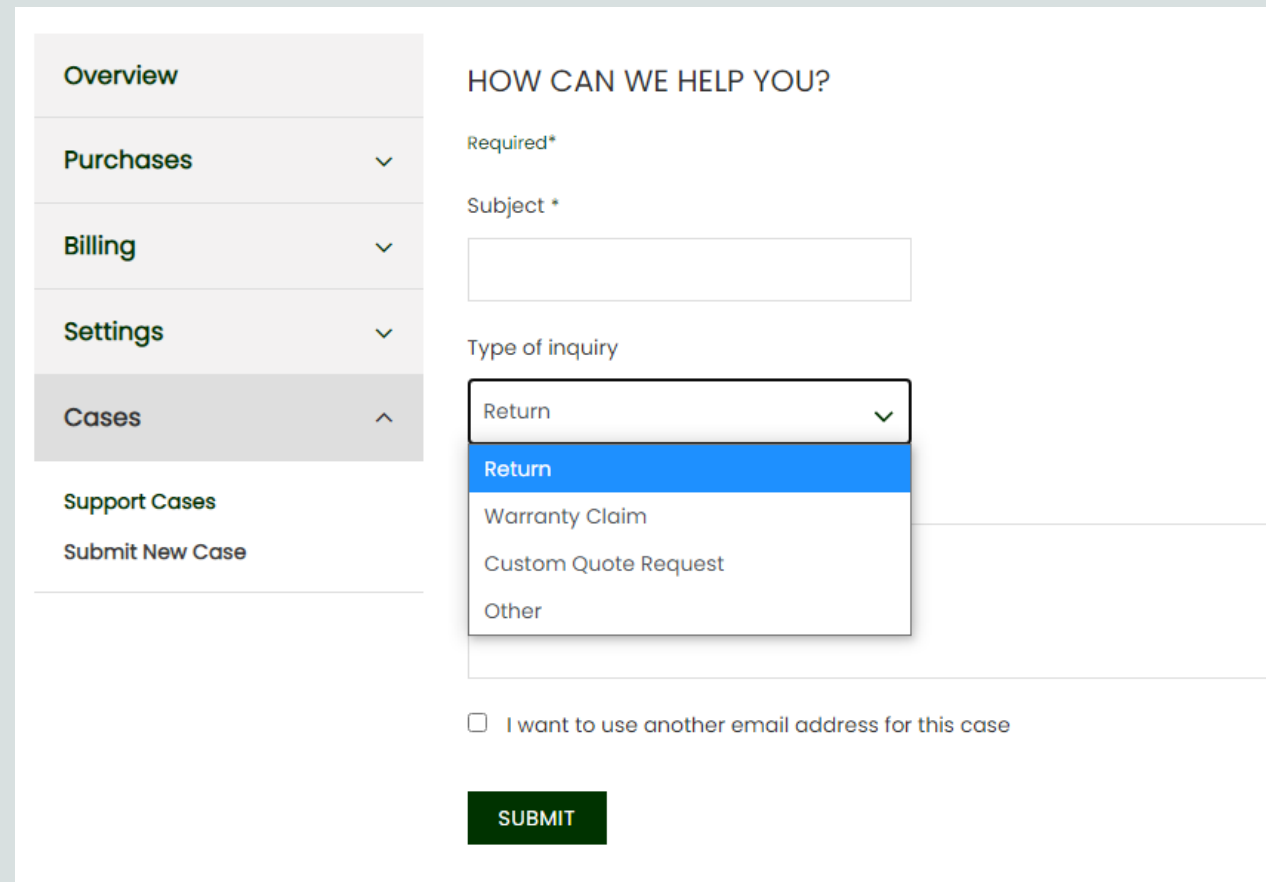
Yes, I would like to sign up for your Newsletter.

Subscriptions

Pricing & Promotional Updates

UPDATE **Cancel**

Submit a case for a return, warranty claim or customer quote request



The image shows a web form for submitting a support case. On the left is a navigation sidebar with menu items: Overview, Purchases, Billing, Settings, and Cases. Below the sidebar are links for 'Support Cases' and 'Submit New Case'. The main form area is titled 'HOW CAN WE HELP YOU?' and contains several fields: a 'Required*' field, a 'Subject *' text input, a 'Type of inquiry' dropdown menu, and a checkbox for 'I want to use another email address for this case'. The dropdown menu is open, showing options: Return (highlighted in blue), Warranty Claim, Custom Quote Request, and Other. A green 'SUBMIT' button is at the bottom.

Overview

Purchases

Billing

Settings

Cases

Support Cases

Submit New Case

HOW CAN WE HELP YOU?

Required*

Subject *

Type of inquiry

- Return
- Return
- Warranty Claim
- Custom Quote Request
- Other

I want to use another email address for this case

SUBMIT

Click Request Custom Quote at upper right corner menu to request pricing on custom items or another special request – please include any special instructions


REQUEST CUSTOM QUOTE 1 Item

All items in the web store have pricing. For custom items, items not on the web store, or special pricing requests please enter requirements or additional information for your quote request. For custom items or items not on the web store use item number.

Once your quote has been submitted, a sales representative will contact you within **1 business day**.

ADD ITEMS

Which item(s) would you like to add? Quantity

Item	Quantity
 MISC CUSTOM NON STOCK ITEM - WEB ONLY \$20.00 SKU: MISNONS	1

Select Quick Order from top right menu to quickly add an item and quantity to your shopping cart

YOUR SHOPPING CART IS EMPTY

Continue Shopping on our [Home Page](#) or use the Quick Add below to add items to your cart.

Quick Add



Which item(s) would you like to add?

Quantity

Add Item

Helpful links at bottom of home page

HERE TO HELP

[FAQS](#)

[CONDITIONS OF SALE](#)

[DELIVERY POLICY](#)

[WARRANTY CLAIMS](#)

RESOURCES

[PAYMENT OPTIONS](#)

[MACHINE REPAIRS](#)

[TECHNICAL INFO](#)

[TRAINING](#)

ABOUT US

[CORPORATE SITE](#)

[HISTORY](#)

[CONTACT US](#)

[LOCATIONS](#)

STAY CONNECTED

[EMAIL SIGN-UP](#)

[FACEBOOK](#)

[INSTAGRAM](#)